

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/052,577 Confirmation No.: 7360  
Applicant : Brent MAGOUIRK et al.  
Filed : January 18, 2002  
TC/A.U. : 3623  
Examiner : Johnna Loftis  
Docket No. : P68364

For: CUSTOMER MANAGEMENT SYSTEM

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

October 5, 2007

**AMENDMENT WITH FILING OF RCE**

Sir :

In conjunction with the filing of the attached Request for Continued Examination (RCE), and further to Applicant's August 7, 2007, Response, entry of the amendments that follow and reconsideration of the above-identified patent application are respectfully requested.

Inasmuch as the two-month shortened statutory period set by the filing of a Notice of Appeal on August 7, 2007, extends until October 7, 2007, Applicant believes that no extension of time is necessary for entry of this Amendment and the attached RCE. However, should any extension of time or other action be necessary, the Patent and Trademark Office is hereby authorized to charge any fees necessary to preserve the pendency of this application, or credit any overpayment to deposit account No. 50-2929, referencing Docket No. P68364.